



Welcome

On behalf of the entire team, I would like to welcome you to the Rothay Garden Hotel, Grasmere and we look forward to providing you with a memorable experience.

Within this compendium you will find a summary of information that we believe will be useful for your stay, however, if you find that we are not able to answer any of your questions in here please still feel free to ask a member of our team.

Thank you for choosing to stay at Rothay Garden, I trust you will have a relaxing and comfortable stay with us.

Chris Tomlinson MIH
General Manager

Contents

THE STAFF	Page 2	(F)	Page 9	(R)	Page 12
THE HISTORY	Page 4	(G)	Page 10	(S)	Page 13
GRASMERE ATTRACTIONS	Page 5	(H)	Page 10	(T)	Page 14
A-Z		(I)	Page 11	(U)	Page 14
(A)	Page 7	(K)	Page 11	(V)	Page 15
(B)	Page 7	(L)	Page 11	(W)	Page 15
(C)	Page 7	(M)	Page 11	(Z)	Page 15
(D)	Page 8	(N)	Page 12	IN ROOM DINING	Page 16
(E)	Page 9	(P)	Page 12		



GENERAL MANAGER

Mr Chris Tomlinson MIH

Chris joined the team as General Manager in 2020 bringing with him a wealth of quality experience from his previous roles at four AA red star, 3 rosette level including time with Small Luxury Hotel of the World. Studying in Manchester for his Hospitality Management BSc, and now a member of the Institute of Hospitality (MIH) he is proud to be managing Rothay Garden Hotel and working alongside a great team who are setting new standards for service and hospitality. Chris has his partner Hannah and two children Rose and Sophia.



OPERATIONS MANAGER

Mr Moses Gitaka

Moses joined Rothay Garden in January 2023 bringing with a wealth of experience in Hospitality having worked in the industry for over 30 years. His passion for hospitality started when he joined his uncle who was operating a small hotel back in Kenya after his A-Levels. He then joined the celebrated Utalii college in Nairobi for his diploma in Front office operations going to work in various 5-star hotels in Kenya where he developed his passion for guest services.

In 2003 Moses then relocated to the UK where he has worked in various roles in the Front office in the Lake District. A keen footballer in his native Kenya, Moses has pursued his passion for the sport going on to achieve Level 1 coaching certificate which has seen him involved in coaching various age groups in the area.



EXECUTIVE CHEF

Mr Kevin Semple

Kevin started his career 22 years ago, as a pot wash in his local pub back home in Dumbarton. He has spent the past 10 years in the Channel Islands plying and developing his skills in various properties including Senior Sous in the 5-star Grand Hotel Jersey, in the neighbouring island of Guernsey, as Executive Chef of the 4-star Duke of Richmond, and their sister property of the 5-star Old Government House, where using fresh local produce was key and to the highest quality.





RESTAURANT & BAR MANAGER

Mr Robbie Botorea

Robbie joined the Rothay Garden Hotel team in September 2016 after moving from Romania with his wife, Maria. Although he didn't have previous training in hospitality, his experience in business and sales meant that he had the work ethic and skill set to rise through the team to Food and Beverage Manager. Robbie's passion for working in hospitality comes from meeting and getting to know new people each day. As a fitness enthusiast Robbie enjoys living in Grasmere as he can explore the fells at his leisure. If you ask Robbie, every day here is "beautiful".



HOUSE KEEPING SUPERVISOR

Mrs Cati Armasu

Cati joined the team as a housekeeping member, being promoted to housekeeping supervisor for her hard work and experience gained over the years from the previous job at Forest Side Hotel. She is very happy and proud to work alongside a great team, achieving new goals together and delivering good customer service at high standards to all our customers.



DUTY MANAGER

Victoria Bailey

Victoria has been here since 1997 after joining from catering college. Having worked in all departments, finding front of house her vocation. She is passionate about her work and loves talking to guest's about their day. Victoria enjoys spending days out in the Lake District with her three children.





Hotel History

- Built in the 1850s, what was to become Rothay Garden Hotel started out as a 6-bedroom country house for a member of the landed gentry under the name Rothay Bank, passing through the generations as a private home until tourism took a hold in the Lake District.
-



- A hundred years later the potential for Rothay Bank as a hotel was first realised, and in the 1960s it opened its doors as a guest house. Already setting trends, Rothay Bank was ahead of its time opening the first vegetarian restaurant for the local area!

Extensions including the now garden suites started and were ongoing through to the 1980's and becoming home to several long-term residents.



- Early 1980's, the Garside Family bought Rothay Bank and changed it to Rothay Garden. They 'left their mark' with the addition of a small restaurant conservatory and 5 more rooms, bringing the total to 21, and taking it from a Guest House to a 2-star property.
-

- In 1990 Chris Carss purchased the property and during his 30 years + of ownership he and his wife created more bedrooms to total the 30 rooms we have today, the garden spa, the larger (current) garden restaurant, an open atrium, and a new kitchen. Ultimately turning the hotel to an AA 4-star hotel and 2 rosette restaurant.
-

- July 2019, Rothay Garden was purchased by the current owner, and from October 2020 managed under contract by Bespoke Hotels. Guided by General Manager, Chris Tomlinson, and the strong team that have the pleasure of hosting you during your stay, we look forward to adding onto the legacy of Rothay Garden Hotel, going from strength to strength.





Hotel History

'The most loveliest spot than man hath found', William Wordsworth

Grasmere (the lake)

Grasmere Lake is considered one of the hidden gems of the area. At 1 mile long it makes for a nice, easy, stroll through wooded areas and along the lake shore, on which you will often find families of ducks or swans. In the middle of the lake is a small island owned by the National Trust, although this is not open to visitors. For a peaceful afternoon you might opt to hire a canoe or row boat on the lake, available 7 days per week, or just enjoy a tranquil cup of tea from the Faeryland Café (Red Bank, LA22 9PX)



Allan Bank

Overlooking Grasmere you will find this Georgian Villa. Once home to William Wordsworth and Hardwicke Rawnsley, this house has many stories to tell. Unlike many National Trust properties it does not house a collection or fine furniture following a fire in 2011, however, true to its previous tenant's passion for the countryside it is a space to relax and enjoy the landscape with panoramic views and a cup of tea from the self-serve refreshment facilities.





Wordsworth in Grasmere Dove Cottage

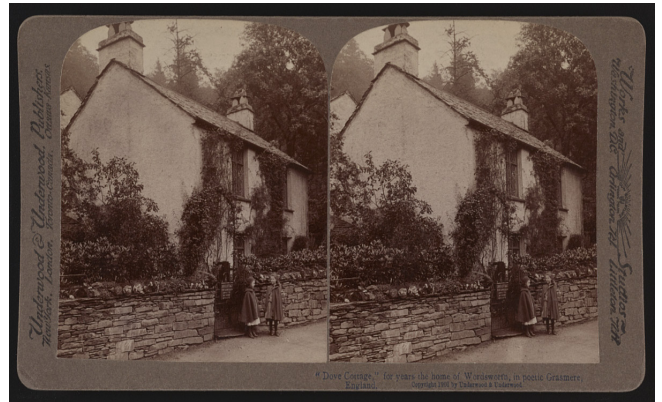
Address: Town End, Grasmere, Ambleside LA22 9SH

Phone: 015394 35544

Dove Cottage is a house on the edge of Grasmere. It is best known as the home of the poet William Wordsworth and his sister Dorothy Wordsworth from December 1799 to May 1808. During this period, William wrote much of the poetry for which he is remembered today, including his “Ode: Intimations of Immortality”, “Ode to Duty”, “My Heart Leaps Up” and “I Wandered Lonely as a Cloud”, together with parts of his autobiographical epic, The Prelude.

The family quickly expanded, with the arrival of his wife Mary and their three children, and the Wordsworth’s left Dove Cottage in 1808 to seek larger lodgings. The cottage was then occupied by Thomas De Quincey for a number of years. The cottage was acquired by the Wordsworth Trust in 1890 and opened to the public as a writer’s home museum in 1891. The house is a Grade 1 listed building, and remains largely unchanged from Wordsworth’s day.

Opening times: Tuesday – Sunday: 10:00-17:00 | Monday: closed



Wordsworth’s Grave

The final resting place of William Wordsworth and his immediate family, St Oswald’s Church in the centre of Grasmere is an interesting place to visit. Along with his memorial there is also a beautiful daffodil garden that blooms during the spring planted in his honour.

Discover more to Grasmere and the local area

If you are interested in finding out more about the local area whilst enjoying the great outdoors, why not book a day with our fantastic local tour guide, Steve Watts. Enquire at reception for Steve’s availability and rates.





A

Afternoon Tea

Featuring a range of tasty sandwiches, selection of miniature cakes and your choice of tea. For total indulgence, then enjoy our Champagne Afternoon Tea. The Bar Lounge serve Teas from 14:30-17:30, and can be reserved in advance by contacting Reception by dialling '0' or with our restaurant team.

Airport

- 72 miles to Blackpool International Airport (BLK / EGNH)
- 83 miles to Leeds Bradford International Airport (LBA / EGNM)
- 88 miles to Durham Tees Valley Airport (MME / EGNV)
- 97 miles to Manchester Airport (MAN / EGCC)
- 100 miles to Newcastle Airport (NCL / EGNT)

Accessible Rooms

Please let us know in advance if you require an accessible room, and we will allocate the room to ensure your comfort. We have a few additional aids for the rooms which can be requested.

Assistance

If you require assistance with anything at all, the team are ready to help.

B

Banking Facilities

The nearest cash machine is located in Co-op, open Monday to Sunday 07:00 – 22:00.

Bars

Our Bar stocks a fine selection of beverages, wines and spirits which can be served in the comfort of your room, our lounges and the garden.

B

continued

Beauty Treatments

Treatments are available in the comfort and privacy of your room, massages are available from 45-90 minutes as well as facials, please ask at reception for prices. We use a third party to deliver our treatments, she is a single contractor and would only be able to do one treatment at a time.

Breakfast

Breakfast is served from 07:30-10:00, with bookings available every 15 minutes in advance. We offer a wonderful continental selection and full cooked options included within your rate.

Business Services

We regret that we do not allow guests to use our office systems, however, reception are happy to print any documents provided by email.

C

Car Parking

The hotel has its own parking for guests.

The car park is not video-surveilled, the hotel is not responsible for any incidents or damage.

Care and Attention

At Rothay Garden we pride ourselves on our team's attentive nature and passion for hospitality. Any of our team members will be happy to assist you throughout your stay, however if you would like further assistance a Duty Manager is available at any time.

Check Out Times

To allow us to have rooms ready for arriving guests, we ask that you vacate your room by 11.00. If you would like to leave later then please ask at reception and we will try to accommodate your request. A late checkout charge will be charged to your account. If you require us to store your luggage then do let us know. Should you need to leave in a hurry, please take advantage of our express departure process by asking at reception.



C

continued

Cinemas

1. Fellinis Cinema

Address: Church St, Ambleside LA22 0BT
Phone: 01539433845

2. Royalty Cinema

Address: Lake Rd, Bowness-on-Windermere,
Windermere LA23 3BJ
Phone: 01539443364

Church Services

St Oswald's Church is in the village of Grasmere, in the Lake District, Cumbria, England. It is an active Anglican parish church in the deanery of Windermere, the archdeaconry of Westmorland and Furness, and the diocese of Carlisle.

Address: Church Stile, Grasmere, Ambleside LA22 9SW

Alternatively, reception will be able to locate the closest place of worship for your religion.

Comments

Your comments on your stay are very much appreciated; please take the time to provide feedback online. You will receive information for a post stay from our website, this feedback is also welcomed on Trip Advisor to help us constructively improve for our guests in the future.

If you would prefer to contact us directly, our Operations Manager will welcome your feedback at om@rothaygarden.com.

Candles

Candles are not permitted for use in your bedroom or bathroom. Guests found using them will have them confiscated.

Corkage

Consumption of your own alcohol on the premises is at the discretion and prior permission of the management and will incur a corkage charge of the following: still wine £30, sparkling wine £60, spirits £90.

Charities

We support two key charities at Rothay Garden. Room2Reward and Fix the Fells.

D

Dentist

Mint Dental

Address: 1-3 Rydal Rd, Ambleside LA22 9AN
Phone: 01539434999

Departures

We wish you a safe departure from the hotel, if we can help with providing you with onward travel directions or calling a taxi then please let reception know.

Dietary Requirements

Our Executive Chef at Rothay is keen for all of our guests to feel at home, if you do have any dietary requirements then he will be pleased to assist. Please speak with reception prior to dining in the restaurant.

Dining

It's not about rules at the Rothay Garden Hotel, if you arrive late at night, need to leave early or even sleep in, then we will do our best to ensure that you're not left feeling hungry. We have tried to anticipate some requirements with our room service menus, early breakfast trays, but if you do need something out of the ordinary, then simply ask.

The Garden Restaurant is open from 18:00-21:30 with bookings available every 15 minutes. We will endeavour to allocate your preferred dinner time, however we cannot always guarantee this.

Directions

Just let reception know your next destination, and they can print onward directions for you along with up to date travel news to avoid congestion.

Doctor

Central Lakes Medical Group - Ambleside Health Centre, Hawkshead Medical Centre

Address: Health centre, Rydal Rd, Ambleside LA22 9BP
Phone: 015394 32693

Dog Friendly

We are proud to be a dog friendly hotel with four rooms on the ground floor that can accommodate our four legged friends. With prior notice we can provide a dog bed and bowls, as well as arrival treats so that they too can enjoy a 4* stay. Our team will be happy to set up a table in either your room or...



D

continued

...the Garden Lounge to accommodate for you to all eat together if you wish. They are also welcome to make the most of the garden area during their stay (though we do kindly ask that no nasty surprises are left behind in the garden and are disposed of appropriately).

Dress Code

We respectfully request that a smart casual dress code is observed in the restaurant and bar during service times.

Dry Cleaning and Laundry

We have a local company who can service dry cleaning within 24hrs. Please complete the laundry form in your room and deliver your clothes to Reception by 9am, applicable charges will be added to your room bill.

Damage (inc Smoking)

It is against the law to smoke anywhere within these premises and we also prohibit the use of electronic cigarettes, also known as e-cigs, inside our hotel. To ensure the correct standard for our present and future guests, any excessive damage caused to the hotel will incur a CHARGE OF AN EXTRA NIGHT STAY (at your current rate) + £100 cleaning/administration fee (or the cost of the item).

E

Early Departure

If you need to leave the hotel early, let us know and we will be happy to coordinate a takeaway breakfast option to enjoy on the go and our reception team will have your account ready for settling.

Early Morning Calls

To set a wake up call, please contact reception who can organise a call at the desired time.

Electric Car Charging

There is an EV charging point available at the next to the disabled parking at the entrance of the hotel. It is a domestic 3 pin plug and we ask that you use your own charging cable. For more details please speak with reception.

E

continued

Email

If you would like to have an email sent to the hotel, then please use stay@rothaygarden.com and the reception team will be happy to action it.

Express Check Out

If you wish to have an express checkout, please complete the envelope at the front of this pack.

F

Fire

Detailed plans of your escape route are on the back of your bedroom door. Please make sure that you know the most direct route out to the Fire Point, the car park, before you retire for the night.

If you discover a fire, please break the clear plastic panel on the nearest call point. Please do not try to tackle a fire yourself.

Please note that by law we are required to test the fire bells once a week. We do this at 12:00 every Friday and should last for 60 seconds.

FIRE POINT = MAIN CAR PARK (far end)

Fishing

There are many opportunities to fish in the Lake District, three lakes open to public free fishing (once you have your rod licence) in the Lake District are, Windemere, Ullswater and Coniston Water. To fish on Grasmere Lake you can buy a day pass online (www.lakedistrictfishing.co.uk) or at Barney's News Box in Grasmere village. Within this natural coarse fishery you will find shoals of roach, perch and pike.

Florist

We support and use a local, quality florist based in Ambleside. If you would like to arrange a bouquet of flowers our reception team will be happy to arrange this for you (subject to availability).



F

continued

Fuel

The closest garage for petrol or diesel is BP Connect on Lake Road, Ambleside, LA22 0DF, 3.4mi from Grasmere.

Fix the Fells

We support Fix the Fells. You can donate £5* to Fix the Fells via your mobile phone by texting **FELLS to 70525**. *plus one standard message rate will apply.

G

Games

We are very happy to lend you some games to play during your stay. We have classic board games such as monopoly, scrabble and dominoes, as well as playing cards available in our Garden Lounge. If you want to enjoy some fun in the garden we also have a French Boules court tucked away at the far end of the garden, please ask at reception to sign the boules out. We kindly ask that you return all games to reception in the condition they were found.

Garages

The closest garage for petrol or diesel is BP Connect in Lake Road, Ambleside, LA22 0DF, 3.4mi from Grasmere.

Golf

White Platts Miniature Golf

Address: Compston Rd, Ambleside LA22 9DJ
Phone: 015394 31332

Grasmere Red Squirrels

We are proud to support our local charity who protect our red squirrel population here in Grasmere. Keep your eyes peeled in our garden as they love our squirrel feeders. For more information and red squirrel walks, please contact reception.

The charity work can only continue with kind donations. If you wish to donate please scan this QR code.



G

continued

Guest Supplies

If there is something you have forgotten to pack or wish you had, please call reception. We might be able to supply it for you from our 'emergency kit'. Alternatively there is a pharmacy, Co-op and various outdoor shops in Grasmere village open daily.

Dental Kit = £2.50

Sewing kit = £1.00

Vanity set = £1.00

Nail file = £1.00

Shower cap = £1.00

Shaving Kit = £2.50

Toiletries = £18 per bottle (to take home)

Gym Facilities

At Rothay we do not currently have a dedicated gym area, however we do have portable gym equipment available to rent from reception in our 'gym in a bag'. Alternatively, you are welcome to run around in the garden!

Should you require a proper gym facility during your stay, the nearest is The Worx Gym in Ambleside phone 01539433357.

H

Hairdressers

There are many hairdressers in the surrounding towns to Grasmere, here are a couple of our team's recommendations:

- Jingles Hair Studio: Unit 1 Pack Horse Court, Keswick, Cumbria, CA12 5JB.
Phone: 017687 80001
- His & Hers: St Mary's Ln, Ambleside LA22 9DG
Phone: 015394 32278

Hairdryer

You will find a hair dryer within the desk or wardrobe of your room.



H

continued

Health & Safety

We take your health and safety extremely importantly, if you have an accident or cause for concern then please do let the duty manager know at the time.

Hospital

We do hope that these facilities are not necessary during your stay, however here are the contact details for the nearest A&E:

- Keswick Community Hospital: Crosthwaite Road
Keswick Cumbria CA12 5PH
Phone: 01768 245678, or 999

Hotel Tours

We are very proud of our hotel and would be delighted to show you around, please ask a member of the team.

I

Ice

Please contact reception by dialling '0'. We will arrange for some ice to be brought to your room. Please note corkage arrangements in this respect.

Incidents

In the event of an incident please contact reception or the Duty Manager on '0'.

K

Keys

We only use traditional keys at the Rothay Garden Hotel. In the event that you lose your key or find other guests then please let reception know. Please return your key on check out. A charge of £25 will be levied if the key is not returned to enable us to replace it.

L

Late Checkout

If you wish to check out later than 11:00 please contact reception to arrange this. We will be able to extend the time subject to availability and a small charge per hour.

Laundry and Ironing

We have a local company who are able to provide a laundry service; usually turned around in 24 hours. Please contact Reception.

Leisure Facilities

The spa is open daily from 08:00 and is available to book in a shared 45-minute time slot, with up to 6 people and is bookable upon arrival at the hotel. In our spa you will find: a hydrotherapy pool, aromatherapy room, a sauna and 4 heated infrared beds.

Library

Library facilities are available in Ambleside, and is contactable on 015394 32507, Kelsick Rd, Ambleside LA22 0BZ.

Luggage

Our team will be happy to assist you should you require any assistance with your luggage, please dial '0' on reception and we will send someone to your room.

Lunch

Lunch is served daily in the Bar Lounge with a menu to suit a tasty sandwich or a light salad.

M

Mail

Please deposit your post a reception by 15.00 and we will be happy to post it for you.

Map of Hotel

You probably don't need a map of the hotel as all of the team are happy to help and give directions for the key areas.



M

continued

Maps of the Local Area

We have a selection of maps and walking guides available from reception. We also have an Ipad available for guest use which gives you access to OS maps that our reception team will be happy to print out for you.

Massages

Massages are available in the comfort and privacy of your room. We use a third party to deliver our treatments, she is a single contractor and would only be able to do one treatment at a time. Massages would need to be booked with our third party and prices are available on request, please ask reception for more information.

Milk (fresh milk available)

Our housekeeping team are around should you require a top up on the UHT milk provided in your room. Alternatively, let reception know if you require fresh milk and we will be pleased to deliver it to you.

Mini-bar

If you would like to enjoy a drink in your room then please call reception, and they will be pleased to organise for it to be delivered for you. Please note this will incur a tray charge.

N

Newsagents

There is a newsagents in the local village next to the Co-op .

Newspapers

Newspapers are available in the local newsagents and Co-op , these are both a two minute walk into the village (turning left as you leave the car park). We do not offer this as a service in the hotel owing to the unpredictable nature of the supply to the village.

N

continued

Night Clubs

As a little slice of tranquillity in the heart of the lake district Grasmere doesn't have a particularly great night life. For somewhere a bit livelier past 10pm you can head into Ambleside or Keswick, our reception team will be happy to organise a taxi for you. The Rothay Garden bar is however open all night for our residents.

P

Photocopying

Photocopying can be completed for you based on the following prices:

	Black & White	Colour
A4	25p per copy	45p per copy
A3	50p per copy	90p per copy
Laminating	+ £2.00 per sheet	

Pubs

As a small English village Grasmere is home to several pubs, our team's recommendations include Tweedies for its spacious beer garden and Good Sport, home to Grasmere's craft beer and ale.

Packed lunches

There's nothing worse than getting to the top of a fell and hunger hitting with nowhere to grab a bite. We've got you sorted, let us know the day before and our chefs will package up a walking lunch for you. Visit reception for more information.

R

RAC

The telephone number for the RAC is: 08705 722722.



R

continued

Rainy Day Activities

We wouldn't have the Lake District without the rain, but if you don't fancy a refreshingly wet walk our reception team will be happy to suggest the best areas to drive to or National Trust locations to have a poke around.

Religious Services

St Oswald's Church is in the village of Grasmere, in the Lake District, Cumbria, England. It is an active Anglican parish church in the deanery of Windermere, the archdeaconry of Westmorland and Furness, and the diocese of Carlisle.

Address: Church Stile, Grasmere, Ambleside LA22 9SW

Reservations

If you're looking to make a reservation for afternoon tea, lunch or dinner our team will be able to assist, either visit the desk or contact '0' on your room phone. Enjoying your stay and looking to book another? Our reception team will be happy to go through rates and availability with you at any time.

Be sure to keep up-to-date directly with our latest news and offers, please check with reception that we have your email correctly to contact you, alternatively you can also check our website: www.rothaygarden.com

Restaurants

In our Garden Restaurant we offer great quality 2 AA Rosette standards alongside attentive and friendly service, we highly recommend joining us for dinner at least once during your stay. If you are looking for a specialist style of meal then reception will be able to advise you of restaurants in the nearby area.

Room Service / In Room Dining

Our bar lounge menu is available to you as room service, with some dishes available twenty four hours a day. To order please contact Reception on '0'. There is a small charge for in room dining.

R

continued

Running/Walking Routes

Adjacent to the hotel on the way into the village, you will find a public playing field that can be used all day/evening. All around you have the wonderful Lake District at your feet, if you would like information on the best routes more information can be found in reception.

S

Safe Deposit/Valuables

As we don't have safe facilities in the bedrooms, any valuables can be deposited in the reception safe for safe keeping.

Secretarial Services

We don't have specific secretarial services at the hotel, however, if reception can help with printing or typing then they will.

Shopping

You'll find many outdoor wear shops in the Lakes as well as independent ones selling artisanal products – see what wonders you can find to remember your time here.

See something you like whilst you stay with us here at Rothay? Many of our top quality products are exclusively available for you to purchase from our online shop. Please scan the code to start shopping.



Something Special

If you are celebrating a special occasion, or simply want to treat yourselves, we will be happy to assist in making your stay even more memorable. From a bottle of Champagne on the balcony or bouquet of flowers in the room, to enjoying an exclusive use spa package, our reception team will be excited to assist.



S

continued

Smoking / Damage

It is against the law to smoke anywhere within these premises and we also prohibit the use of electronic cigarettes, also known as e-cigs, inside our hotel. This is to ensure that we provide a smoke and vapour free environment for all of our guests and colleagues. A CHARGE WILL BE ADDED TO YOUR ROOM IF EVIDENCE OF SMOKING IS FOUND OF AN EXTRA NIGHT STAY (at your current rate) + £100 cleaning/administration fee.

Sport/Outdoor Pursuits

From boats on Lake Windemere to horse riding in the hills, there are plenty of outdoor activities to enjoy in the Lake District. If you're wanting to book an activity our reception team will be happy to assist.

Social Media

We have Facebook, Instagram and Twitter accounts with the hotel and very much look forward to engaging with you on these platforms.

Please use the hashtag **#rothaygardenhotel**

T

Taxis and Transport

Reception can book taxis or chauffeur cars; just let them know your destination and time of departure.

Tea and Coffee Facilities

Within your room you have Tea and Coffee making facilities, as well as complimentary still and sparkling water. If you require additional items then please let reception know so that we can arrange further items.

Theatres

Theatre by the Lake, Lakeside, Keswick CA12 5DJ

T

continued

Telephone

To call from room to room, insert '20' before a two digit room number and '200' before a one digit room number.

Television and Radio

We are pleased to offer you a selection of free view channels, unfortunately not all channels are available in the Lakes (there are a few too many hills!), however we hope you find something to enjoy.

Toiletries

We are proud to provide White Company toiletries complimentary during your stay. If you would like to purchase a bottle or set to take home with you this can be arranged through reception.

Toothbrush/toothpaste

If you have forgotten to pack your toothbrush or toothpaste, then please ask reception to send them to your room.

Tours

To get the most out of a visit to the Lakes there's nothing better than being shown around by a local. Ask at reception for details of different tour guides that we can organise for during your stay.

Trains

Our nearest local train station is Windemere. If you require advice on train times then please ask at reception and they will research them for you.

U

Umbrellas

We lend Umbrellas to our guests on a complimentary basis, but it is always appreciated if they are returned either back to the reception or in your bedroom. You are welcome to take the umbrella home with you for a small charge. Please contact reception.



U

continued

Useful Telephone Numbers

It's difficult to identify useful telephone numbers, however, our team has highlighted some of the more frequent request and what may be considered to be essential.

Emergency services – (prefix9) 999
Police, Fire and Ambulance

(If you have an emergency situation, please inform the Duty Manager)

NHS Direct 0845 4647
Mary Heweston Hospital 01768 245678
Crosthwaite Rd, Keswick CA12 5PH
Amber Taxis 01539 442000

V

Vets

We do hope that these facilities are not necessary during your stay, however here are the contact details for the nearest vets.

- Oakhill Veterinary Group, Ambleside: 1 Church St, Ambleside LA22 0BU. Phone: 015394 32631
- Millcroft Veterinary Group, Keswick: Southey Hill, Keswick CA12 5NR. Phone: 017687 72590

W

Walks

There's no better place than the Lake District for walking, for more information you have the complete set of Wainwright Guides in your room that you are welcome to flick through or purchase to take home (please contact reception). You can also visit the reception desk for maps of the local walks.

W

Weather Report

On our reception desk you will find the daily weather forecast alongside any relevant travel news.

Weddings & Events

Want to celebrate a wedding in the luxury and comfort of your own hotel? Rothay Garden Hotel can be hired as an exclusive use venue offering rooms, catering and service as a package. Speak to reception for more information

Wellington Boots

We are very fortunate to be situated in the heart of the lake district, if you are exploring on a wet day and need somewhere to put your muddy boots to dry off, we have a dry room just for that! Ask at reception to find it.

Wi-fi

Wi-fi is available in all bedrooms and public areas at no extra charge via wireless connection. To register your computer on the system you will need to connect to the network called "Rothay Guest", and enter the password "Rothay35334".

Wines

We offer an excellent choice of wines from around the world, supplied by our amazing supplier EWGA who have supplied us for over 30 years. If you would like any assistance with a choice then we would be delighted to recommend.

Z


Zzzzz

We are proud to have a partnership with Hypnos, an award winning mattress retailer so that we can bring you a comfortable and restful night sleep. With a Royal Warrant from Her Majesty Queen Elizabeth II and a 10 year guarantee they truly are the best of British quality. Similar mattresses from Hypnos are available to buy exclusively through the Love LiBi app. Ask at reception for more details.



In Room Dining

Dial "0" for service. Available between 11:30 until 19:00 (last orders 18:30)

 Indicates items available all day. A £7.50 tray charge will be applied for food orders. £5 for drink only orders.

Soup

ROASTED TOMATO SOUP

Panzanella salad, toasted focaccia
£9.95

CHEF'S SOUP OF THE MOMENT

£9.95

Sandwiches

£12.50

- Smoked salmon, crushed avocado, beetroot
- Toasted Cumbrian Ham & Rarebit

All above served on either white or wholemeal bloomer

- Grilled sourdough BLT, cheddar cheese, smoked mayonnaise
- Tomato & mixed herb bruchetta, grilled mozzarella, basil
- Tandoori chicken thigh, mint yoghurt, spiced onions on mini flatbreads

All sandwiches served with vegetable crisps & dressed rocket salad

Add your choice of a cup of soup to any of the above

£4.00

Rothay Classics

VEGETABLE CURRY

Cauliflower rice, Bombay potatoes, flat breads
£29.25

PAN FRIED SEA BASS

Charred baby potatoes & buttered greens
£29.50

28 DAY AGED SALT DRIED 8oz SIRLOIN

Truffled mac 'N' cheese, spiced potatoes, onion tart
£34.50 (£7.50)

Puddings

CLASSIC STICKY TOFFEE PUDDING

Honeycomb ice cream, toffee sauce
£10.50

BRITISH CHEESE BOARD

Homemade walnut bread, oat biscuits, quince jelly & crackers
3 Cheese £15.50*
6 Cheese £20.00 (£9.00)

Cheese options:

Ruth Kirkmams (Cows), Tovey (Goats), Wensleydale Smoked Hawes (Cows), Crook (Cows), Burland Bloom (Cows), Kinderton Ash (Goats)

Cream Tea

FRUIT SCONES

With jam & cream
£9.50 per person

Add a glass of prosecco for £11.95 per person (200ml)

Add a glass of champagne for £16.95 per person (125ml)

A wide variety of beverages are available - Please ask when ordering.

Some of our foods contain allergens. Please speak to a member of staff for more information.